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Letter of Intent

Dear Residents, Alumni, and Friends of RHA,

I am pleased to present to you the 2012 annual Spring Report for the Residence Hall Association of the University of North Carolina at Chapel Hill. The structure of our organization separates into two levels of order, the branched community government and the RHA-at-large, which oversees the activities of the organization from the highest level. This document shares the work and accomplishments of the latter, touching some on the achievements of the entire year, but emphasizing the Spring accomplishments not covered in the 2011 Fall Report. With this, we lay out how our executive officers have worked to bring the Residence Hall Association to new heights.

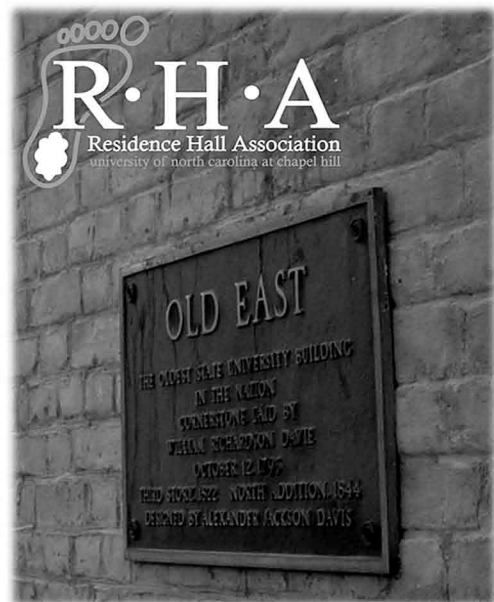
I am extremely proud of what we as a whole organization have accomplished in this short academic year, and I am excited to share everything in the upcoming pages.

Sincerely,



Hans Peng

President of the Residence Hall Association
University of North Carolina at Chapel Hill



A Year at a Glance

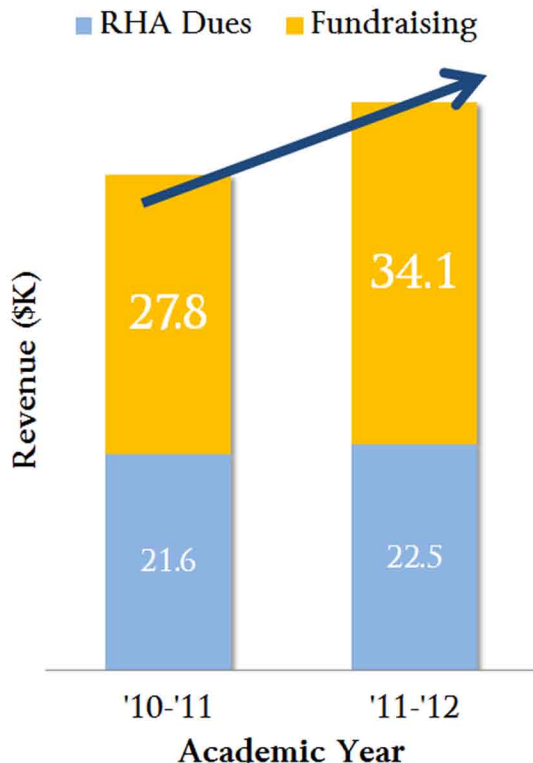


400+ Programs
on Record

Awards
NC Dan Wooten **RHA of the Year**

NCARH **School of the Year** in
the state of North Carolina

SAACURH **Outstanding
Advocacy Initiative** in the
South Atlantic Region



RHA Revenues up 15%

Through jump in fundraising activity
by executive members and
no increase in Resident RHA Fees

Value Added

Nearly half of our annual revenues come from resident fees, and so it is our responsibility to ensure that our organization as a whole creates the most possible value to the on-campus students. Below are key examples of how RHA meets its goal serving the residents.

Programing

According to the submitted programming reports, the Residence Hall Association has hosted over 400 events across campus with approx 30,000 cumulative participants. These include social, educational, and philanthropic programs such as community blood drives, basketball viewing parties, and resume/interview workshops. External programming grants are also allocated to external organizations who seek funds for events that benefit residents. For more information regarding campus-wide events see the Internal Affairs report for more information

Advocacy

The RHA President and the sixteen community governors are all elected representatives of the residents. The Residence Hall Association thus addresses concerns from community concerns to campus-wide issues. Representatives within RHA have been active in addressing concerns such as gender non-specific housing and first-year room assignments.

Recognition

The pillar of recognition is intended to recognize achievements of individual within the residence halls both inside and outside the organization of RHA. From events, appreciation days, and OTWs, the organization has shown its appreciation for housekeeping staff, resident advisors, and student leaders. See the National Communications Coordinator report for more information.

Enhancements

The Residence Hall Association funds enhancements as amenities for residents. Items are available for check-out in the front office (sports equipment, game stations, DVDs, cooking equipment, cleaning equipment, tools, games, etc.). RHA additionally provides and maintain the vacuums for check-out. Large enhancements and other services are readily available without check-out. These include pool tables, ping pong tables, community television sets, PS3s, Netflix streaming service, etc. See the Chief Enhancements Officer report for more information.

The activities above represent the status quo of RHA, but the current members of RHA have worked on ways to improve the organization and its impact on residents. This report will give insight from the perspective of the executive officers.

President

Hans Peng

Class of 2013

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Responsibilities of the President

The President of the Residence Hall Association is the primary representative of students living in on-campus residence halls and apartments. The President serves as the chief executive of RHA and the primary liaison between campus residents and the administration, as well as other student organizations. The following are the responsibilities of the RHA President:

- I. To serve as primary student representative of RHA.
- II. To serve as chief executive in all RHA business.
- III. To call and preside over meetings of the Board of Governors.
- IV. To create detailed agendas for all sessions of the Board of Governors and Executive Board.
- V. To appoint and direct Executive Officers.
- VI. To establish and direct committees of the RHA as necessary.
- VII. To serve as ex-officio member on all RHA committees.
- VIII. To serve as the RHA representative on external committees, or to appoint a representative in his or her stead.

Bikeshare Involvement

The UNC Bikeshare Program, spearheaded by the Bike Share Task Force, offers campus the first service of its kind. With students given to ability to check out bicycles at any time, this initiative addresses issues such as health, environment, and transportation.

Hans had the opportunity to work with leaders of the Task Force, Akhil Jariwala and Danny Allan, to incorporate the capabilities of RHA into the program. Our online enhancements, close ties with the Department of Housing and Residential education, and enhancements check-out procedures have all made a fitting partnership between the Task Force and RHA. To secure success of this upcoming program and the partnership, RHA has been able to invest \$5,000 from the jump in revenue generated from the Tarheel Laundry partnership.

After discussion between members of the Task Force, the Director of DHRE, and Mr. Peng, the upcoming program will pilot in three South Campus residence halls: Craige, Ehringhaus, and Hinton James. These buildings target higher concentration first-year areas who live further from main campus classes.

Future execution looks very optimistic, as funding for the pilot has been secured, and the program is scheduled to open at the start of Fall 2012. Challenges facing the Task Force and RHA are expansion of the bikeshare and the creation of sustainable funding.

Future of YourVoice

In preparation of the original plan of the YourVoice Campaign, news arrived of Student Body President Cooper's "Fix-my-Campus", a service similar to a service offered by YourVoice. To avoid competing services, Mr. Peng decided to retool the campaign.

Hans has since initiated the YourVoice committee consisting of Corvis Richardson (former Governor of Carmichael), Moni Oyedepo (former External Affairs Officer), and Mr. Peng himself. This committee would rework what the YourVoice campaign stood for. YourVoice has the objective of advertising and providing access to tools and resources that give residents the opportunity to let their voices be heard. The campaign is now consisted of three parts:

- Enhance-my-Dorm: this Google form gives residents the ability to request enhancements for their communities online. This service is created by RHA internally.
- Fix-my-Room: this service provided by DHRE allows residents to report damages to their rooms or pest infestations for a quick response by Housing.
- Fix-my-Campus: this service provided by Student Government gives the student body the ability to let Student Government hear their concerns.

The YourVoice committee have had discussions with members of Housing and the newly elected Student Body President, Will Leimenstoll. With the advertising prototype created, all we need to do is secure the blessing from our partners in DRHE and Student Government for execution at the start of next year.

Changes in the Colin R. Scott Award

The Scott Award, one of the most prestigious awards of RHA, was originally created by former RHA President Colin Scott. Over the years, these awards have been made at the end of the academic year. After Hans had the opportunity to speak with Mr. Scott and agreed to turn it to a mid-year award, which aligns with the original intent to motivate continued dedication to the organization.

This year the award was handed in mid-Spring, while next year we plan to begin the selection process in the winter.

BOG Meeting Efficiency

With all the activity that our umbrella organization covers, Hans sought to increase the efficiency of Board of Governor meetings without diminishing quality. Serving as Community Governor serves as an enormous time commitment, and cutting meeting inefficiencies was much welcomed.

This came with emphasis on appropriate discussion topics, reduction of redundancy, and respect for others' opinions and thoughts.

Even with the introduction of Leadership Development Sessions (see VP Report), we were able to cut back on cumulative length. According to agenda records, meetings last year accounted for 2,361 minutes of our governors' time, versus only 1,754 minutes for this year.

RHA Scholarship

With the increasing cost of tuition and decreasing ability of the University to deliver aid to its students, cost of attending UNC has become an increasingly important issue.

Whether a student chooses to live on or off campus, housing represents a significant living expense. In response to this growing crisis, Hans has created the first ever RHA scholarship to give back to residents in need without raising our organizational fees. This scholarship is meant to promote affordable education and engagement in resident life.

A scholarship selection committee will be formed to determine the exact details of the scholarship, which will likely be 1 or 2 rewards to fund student housing on a need and contribution to resident life basis. All residents will be allowed to apply next year during housing registration time to pay for the housing next year. Details are subject to change.

One of the greatest blessings of this year is the organization's ability to raise funds through partnerships with various vendors. The increase in revenue from our fundraising activity will support the cost of this scholarship. As RHA continues to grow financially as an organization, we hope to expand this scholarship to increase its impact.

Establishment of this scholarship also matches the vision of former RHA President Collins, who listed it as one of the post-administration goals for the organization.

President's External Commitments

Mr. Peng had the opportunity in representing the Residents Hall Association in the selection of the CUAB President and Associate Director of Housing. In both decisions, the ability to reach out to other student organizations such as RHA was a major criteria for Hans.

In addition, Hans has represented the organization as a member of the Union Board of Directors, FallFest Committee, Bike Share Task Force, Summer Info Fair Committee, and the Gender Non-specific Housing Committee.

Officer Perspective

I have been extremely lucky to have had the opportunity to lead such an enormous and wonderful organization. The experiences of this year will be ones that will stay with me forever.

One of the most interesting realizations about RHA from the President's perspective has been how business-like the organization has become. Structurally RHA has expanded the number of its functional arms. We are now involved with contracting negotiations with private businesses across the country, management of the RHA brand, and analysis of our financial statements. We've also established a joint venture with NRHH on continuing the Tunnel of Oppression. All of these and more have been a part of the continuous activity of this vast organization.

Commitment has been an integral part of this position. I had to have been able to handle the basic duties of the President, but also adapt to unexpected changes and crises that have come along. But all of the time invested into this role has been well worth it by the accomplishments I have witnessed our team made. As you will read below in the activity of the other officers, there have been great achievements that make me proud to have filled this position.

It's hard to finish the President's report without a shout out to the RHA family. Every year in my three year experience in this organization I have met some incredible people with whom I have become very close. They are an eclectic, supportive, intelligent, and loving group of fine people, and the talent they have brought to the organization is exactly why we have been named the RHA of the year in the state.

One of these people is Ms. Heather Robertson, 2011-2012 NCC and 2012-2013 RHA President. We have had good times since we were governors together our sophomore year, and we have learned so much about RHA side by side. I couldn't think of anyone better to take the reins, for Heather brings the talent and passion necessary to lead this organization.

Vice President

Alisha Gardner

Class of 2014

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Responsibilities of the Vice President

The Vice President of the Residence Hall Association is the second in command of the organization, and serves as chief executive in the absence of the President. The following are the responsibilities of the Vice President:

- I. To serve as appointed representative to committees in the President's stead.
- II. To oversee community governor elections during the Spring semester and, if necessary, during the beginning of the Fall semester.
- III. To oversee all community governor and community government training and development, including retreats, Fall and Spring training sessions, ongoing leadership development sessions, and transition
- IV. To ensure accountability of governors and community governments.
- V. To contact Community Directors to receive updates on governors, community governments, and programming at least once per semester per community.
- VI. To oversee expenditure of the directors' fund in compliance with the President and Executive Treasurer.
- VII. To directly advise the Community Governors.

Rejuvenation Day

The purpose of the Rejuvenation Day is to motivate and encourage current community government members to continue their hard work in their positions. The event was held in SASB Upendo and Manning East classrooms. We had a brief introduction of the day and then went straight into activities. Each classroom had two RHA Executive Board members to explain in detail one of the four RHA pillars. Each session was very informative and the community government members seemed to stay engaged. At the end of the sessions, each community government member broke into their positional training in their designated meeting place with the corresponding Executive Board member. Community secretaries met with the Executive Secretary, and so forth. Each position received further training and motivation to stay strong in their community governments.

For the Vice President, the day concluded with her meeting with the Governors. Each Governor received further tips on how to continue the next semester strong. After, we all engaged in a discussion about the Governor position and training day feedback. Each Governor had great feedback and the Vice President made a list of the ideas to implement for the next training days to make them more efficient and effective for everyone.

Governor 1:1 sessions

The spring semester Governor sessions were the most effective because each Governor received their fall evaluations from their Community Directors. This year's evaluations were very in depth and detailed, which gave clear direction to the Vice President where each Governor needed more training in. The 1:1 sessions started with the Vice President going over the evaluations. The evaluations were helpful, to both the Vice President and Governors. After going over the evaluations and giving advice to the Governors, the Vice President helped the Governors with their end of the year traditional event planning. Most Governors had specific plans of their traditional events before meeting with the Vice President, which shows that each Governor was thinking ahead and being productive with their governments. The meeting concluded with questions and answers.

This semester's Governor 1:1 sessions were very effective and helpful. As Vice President, I am fully confident that each Governor has learned and grown a lot

since the previous semester for it shows in the 1:1 sessions. Each Governor came prepared with their ideas and questions

Leadership Developmental Sessions

During the semester, the Vice President planned a series of leadership sessions for the Board of Governors meetings. This semester included detailed sessions on accountability, receiving and giving constructive feedback, effective stress reducing methods, time management, event planning, fiscal responsibility and future involvement planning. The Governors were attentive the entire time during the sessions and even had questions for the speakers. The sessions were fun, interactive, and informational. As Alisha was confident that the Governors did learn and grow from these sessions, for it shows in their abilities to lead their community governments and events. Ms. Gardner believes that each Governor is competent in their role, and she attributes that to these leadership developmental sessions.

Elections Committee

This year marks the first year that RHA has started the Elections Committee. Considering the Governor Election process was moved to the fall, this made the role harder for the Vice President. The Elections Committee serves to help make the fall Governor elections process more effective by separating the entire process into three categories: elections, retreat, and training. The Elections Committee consists of the NCC who is responsible for retreat planning, the CEO who is responsible for election planning, and the external affairs who is responsible for elections marketing. The Vice President is the go to person who oversees all activity of the Elections Committee. The Vice President takes the role of communicating, both internally with the Elections Committee and externally to important contacts, such as the retreat vendor. Each person in the Elections Committee plays a vital role in making the elections process a lot smoother and easier to handle.

The Elections Committee started in April and will continue until the end of Heelprint Training Day. This committee will be a permanent committee written in the constitution, which will be voted on in the fall.

Transitions: Governor and Vice President elect

The Vice President coordinated the Governor transitions during the Board of Governors meeting. Each Governor had to compile a folder of important documents that helped them during their term. They had to include a letter to the next Governor about their experiences as Governor and anything the next Governor should know about the community that can help them in their term. The next document included a list of top ten things the next Governor should know, such as tips and suggestions about programming, the community, or event planning. Another document included a list of top ten contacts that the Governor regularly kept in contact with during the year or important contacts for traditional event planning. The Governors had to download their files onto their community flash-drive.

The Vice President also had to compile a list of documents for the next Vice President. The documents were the same as the Governors plus an updated calendar and a timeline of 1:1 meetings with the Vice President elect. All Vice President transition materials had to be coordinated with the creation of the Elections Committee, for both are important for the next Vice President. The transition process was smooth and efficient, for the President elect made specific deadlines for when materials were due. This helped make the transition process and handling the Elections Committee relatively easy for the Vice President.

Vice President Review

Words cannot describe my experience as Vice President. There was not a day that I did not enjoy doing my job or being in my position. This position truly has impacted my life as a student and a leader. Looking back on this year, I now feel confident in my abilities as a leader. This position has sharpened my weaknesses and has grown me in areas I did not expect I needed work in. I have grown in many areas that represent a leader, such as my communication skills, time management skills, and management/operational skills. Being Vice President has made me a better person because it has affected my leadership abilities. I completely appreciate the time spent being Vice President. I am proud of my accomplishments, such as creating the first Elections Committee. I am also proud of being a part of a set of “first moments”, like the time when RHA had its first double run-off election. I enjoyed working with the Executive Board and growing with them even more this past semester. The friends I have made with

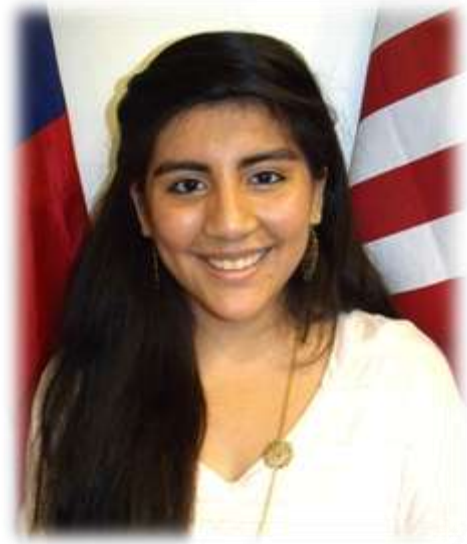
the members of the Executive Board and Governors and the memories we share will forever be a part of me. I am glad that I was appointed Vice President for this will be one of the most valued moments in my college career. I can say that the Residence Hall Association has helped me leave my Heelprint and helped pave a path for me to go the Carolina Way. Thank you RHA!

Executive Secretary

Laida Alarcon

Class of 2014

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Responsibilities of the Executive Secretary

The following are the responsibilities of the Executive Secretary of the Residence Hall Association:

- I. To maintain important records of official RHA business, including accurate accounts of meeting Minutes and all Legislation approved by the Board of Governors
- II. To compile the December and April reports, detailing the semester accomplishments of RHA
- III. To maintain copies of all significant documents
- IV. To create a scrapbook of the year's activities
- V. To maintain the RHA office and all necessary supplies therein contained
- VI. To ensure mail is retrieved weekly
- VII. To have or develop a working knowledge of Robert's Rules of Order, and to serve as chief parliamentarian during meetings of the Board of Governors
- VIII. To maintain the RHA website and other social media
- IX. To serve as chair of the RHA Alumni Board and to maintain alumni relations

- X. To maintain a running inventory of all community government and RHA property
- XI. To maintain copies of all Community Constitutions
- XII. To directly advise the Community Secretaries

Historian Position

As the end of the semester approached, Laida and 2012-2013 RHA President Heather Robertson discussed the establishment of the Historian position and how it should be incorporated into the RHA Constitution for consistency. Although it hasn't been formally discussed and adopted to the Constitution, the Community Government Historian will be under the RHA Historian since adding that position to the Secretary will be overbearing. The Historians, both at large and in the Community, will record events that occur through RHA and their communities over the year and finalize it with a scrapbook. Additionally, the Historians will have the opportunity to serve in any Community Building initiative RHA takes.

Future Social Media

After the successful establishment of the Community Government Facebook pages, Laida discussed with 2012-2013 RHA President, Heather Robertson, about the future of the FB pages. Laida suggested that instead of creating a new page for every community, the pages should just change names in order to save the history of the pages and maintain a large fan base. For example, "Ehringhaus 2012-2013 Community" Changed to "Ehringhaus at UNC." In that way, future residents can see how their community was in the past and Community Government can refer to past ideas to new events, especially since Facebook's new Timeline will provide easier access to previous Community Government initiatives.

Alumni Committee

The 2011-2012 Newsletter, in its first edition, became a yearly long-newsletter and not a semesterly one. After traditional events took place and awards were gained, the newsletter is ready to be sent out to the alumni. Although at first the Alumni Committee thought of having the newsletter sent out in print form, due to budget constraint, it will be sent out electronically. The newsletter includes

the recent traditional events, the Colin R. Scott Award, the End-of-the-Year Awards in addition to previous semester material.

Laida has met with the incoming 2012-2013 Executive Secretary Katie Cartwright to discuss the future of the alumni Committee. One of the biggest future projects for the Committee is to host an event for alumni to be able to connect with RHA. For Homecoming, the goal is to host an event since this is an important week at Carolina and a great time for events.

Transition Material

In order to prepare the next Executive Secretary for the year's activities, Laida spent a great deal of time in organizing the transition flashdrive. She made sure to add as much material as possible to ease the transition. For instance, past Spring and Fall reports were added to the flashdrive in addition to social media information, alumni committee and HeelPrint Training Day & Rejuvenation Day. Not only were the templates for the minutes and Programs of the Week included but, there was also material regarding RHA throughout the whole year that will provide guidance to the new Executive Secretary.

Officer's Perspective

As my RHA term comes to an end, I find it a bit hard to leave RHA. It truly has been a great experience and one of the highlights of my college career. As the Spring semester came about and eventually, concluded, it was great to see how my small idea in the beginning of Summer 2011 turned into the Historian position which will hopefully be part of the RHA Constitution. It has been an amazing experience to see how social media's role in RHA is forever expanding, especially as the Community Government pages will remain as a guide for future governments to refer back to. From what they started in at the beginning of last summer, to remaining as part of the Community Government's connection with residents, it really shows how RHA is trying to remain connected with residents. It hasn't been a time for RHA growth only, however. I know for a fact that I am not who I was at the beginning of last Fall semester. The Residence Hall Association has taught me a lot and has allowed me to express my ideas in a way that can improve the residential hall experience. I am honored to have served as the 2011-2012 Executive Secretary and wish RHA the best in the years to come.

Executive Treasurer

Brandon Peterson

Class of 2013

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Responsibilities of the Executive Treasurer

The following are the responsibilities of the Executive Treasurer of the Residence Hall Association:

- I. To maintain accurate accounting records and fund requisitions.
- II. To assist Community Treasurers with SAFO policies and procedures.
- III. To, in conjunction with the President, create the annual RHA budget for approval by the Board of Governors.
- IV. To provide updated expenditure reports to the Board of Governors once per week.
- V. To, in conjunction with the Chief Enhancements Officer, create an Enhancements budget, which must receive the approval of the President.
- VI. To supervise expenditure of all RHA funds, including spending by RHA-at large, Enhancements, and individual community governments.
- VII. To contact Community Treasurers and Community Directors monthly in order to ensure accountability of community government expenditures.
- VIII. To directly advise the Community Treasurers.

Managing the RHA Treasury

The foremost duty of the Executive Treasurer is to accurately account for and manage the funds of the organization. Managing organizational funds for any student organization is no easy onus, and managing a student organization's funds in excess of \$90,000 is definitely demanding of one who is assuredly dependable, organized, and honest. This was what Brandon brought to the table this year as he set out from the get-go to bring efficiency and simplicity to RHA's financial management process.

Beginning with the accounting, Brandon utilized throughout the year a dependable records management process for RHA financials that incorporated both hard copy and electronic recording sources. At the start of each week during the semester, the operating budget was sent to organizational leaders and printed on the back of every agenda to detail an up-to-date picture of where organizational funds have been spent and how much was remaining. Although RHA operates through the Student Activities Funding Office, like most student organizations at Carolina, the group is charged with independently tracking expenditures and processing revenues as well as ensuring appropriate parties are reimbursed and all liabilities are accounted for.

This year, the Treasurer has his work cut out for him as the organization faced important decisions about how to best utilize new streams of revenue from new vendor agreements. For most of the Spring Semester, the Treasurer took on the task of formulating new ways RHA could put to use excess funds to best enhance the resident experience on-campus. Since contributing to the collaborative effort of the Executive Board, the idea to create a new RHA-sponsored scholarship for on-campus residents was conceived and included in the RHA operating budget.

Accountability & Transparency

One of the most important roles of the Treasurer Position is to maintain the accountability of organizational and community funds in order to strengthen RHA's reputation as an efficient and professional student organization. In realizing this duty, Brandon made a strong effort this year to incorporate this obligation into the routine tasks of the treasurer and constantly kept an eye on spending by community governments by reviewing community ledgers and requiring every community government expenditure to be accompanied by

RHA's own check issuance form- a form detailing the nature and benefit of a purchase by a company government that also requires the appropriate signatures before a check can be issued for reimbursement. Another aspect of this role involved clearly conveying the RHA Treasury By-laws to community government decision makers and community treasurers. Brandon also stepped up the communication between the Executive Board and community treasurers by requiring a monthly community ledger to be submitted to the Executive Treasurer and by sending monthly newsletter type emails that detailed reminders, updates, and tips pertinent to being an RHA Treasurer. Additionally, the Treasurer made himself available on a weekly basis to answer questions or concerns that the community treasurers made have had in executing their duties and fulfilling financial management obligations. Overall, this effort yielded satisfactory results with Brandon formulating personal relationships with most community treasurers and acting as a de facto supervisor who endowed support and encouragement throughout the year.

Improving Grants Process

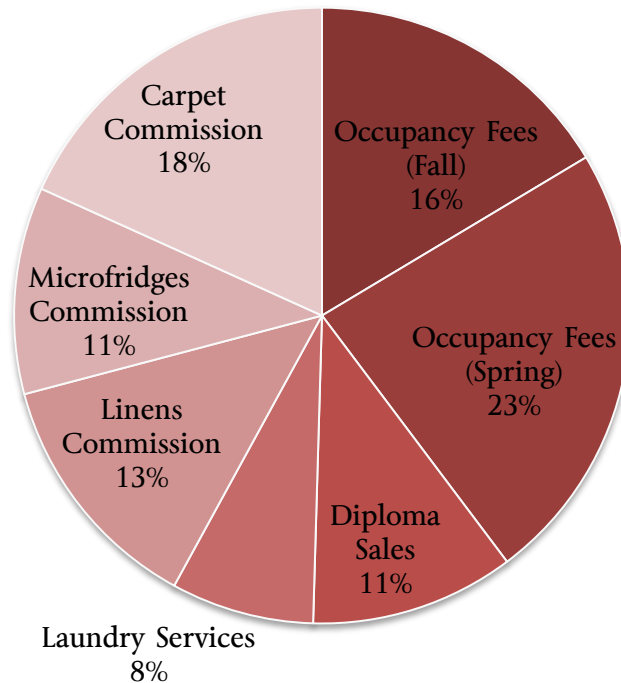
A new role that was passed on to the Executive Treasurer this year was serving as the point of contact for the organization to outside groups with proposals for programming funding. Aside from External Programming Requests, the Treasurer took on the responsibilities of coordinating Traditional Programming Grants as well. These grants were RHA monies available to community governments who were executing intercommunity or specialized programming events. Throughout the year, the Treasurer not only sought to maximize the efficiency of the grant proposals and decisions process, but he also increased communication between RHA and presenters and made himself available to the campus-wide community who may have had questions and clarifications about the RHA policy towards grant proposals. Overall, the grants allocation process saw major improvement from previous years as the organization as a whole improved communication and coordination between external and internal presenters and RHA decision makers.

Officer's Perspective:

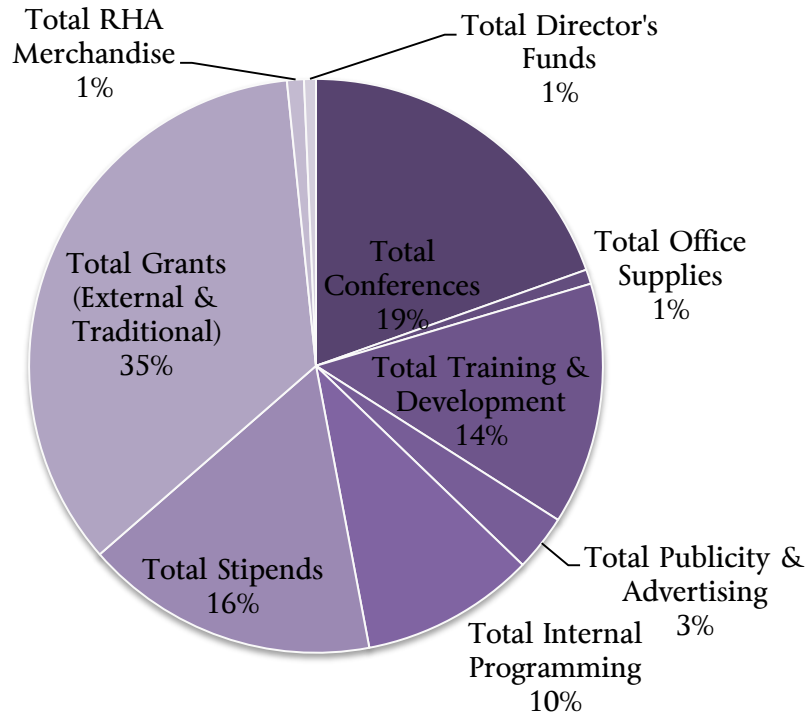
The experience I have had with the Organization is something that I am very fond of. I have no regrets about my effort and commitment to residential life at Carolina for the past two years. Some of the things I have had the opportunity

to experience were unique, extraordinary, and profoundly memorable. RHA has shaped my experience living at Carolina as a whole and endowed me with opportunities that few students have ever had the chance to experience. Not only have I become better acquainted with the many extraordinary residence halls on campus and wonderful people who contribute to residential life here on a daily basis, but I have also had the opportunity to take part in the administration of an enormous student organization charged with managing a treasury funded largely by student fees of considerable size and ensuring that residents had their living experience here enhanced by our efforts. The skills attained from being a part of RHA for the past two years will undoubtedly enhance my professional skills and have thus equipped me with the knowledge and experience of managing a respectable treasury and leading a tremendous organization that has made a lasting impact on campus.

RHA 2011-2012 Total Revenues



RHA Total 2011-2012 Expenditures



Internal Affairs Officer



Emily Garrett

Class of 2013

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Responsibilities of the Internal Affairs Officer

The Duties and Powers of the Internal Affairs Officer shall be as follows:

- I. To coordinate the campus-wide programming of RHA, including, but not limited to, that planned and executed by the RHA Programming Committee.
- II. To coordinate RHA Week once per semester.
- III. To, in consultation with the Executive Board, plan the End of Year Banquet.
- IV. To assist communities in planning programs and encourage collaboration between community governments.
- V. To coordinate team-building activities during meetings of the Board of Governors.
- VI. To manage the Community Cup Championship and to maintain Community program reports..
- VII. To oversee collaborative programming initiatives with outside organizations, including, but not limited to, the Carolina Union Activities Board, the Campus Y, and the Executive Branch of Student Government.
- VIII. To directly supervise the Community Lieutenant Governors.
- IX. To learn the RHA Constitution in full.

- X. To maintain at least one hour of office hours in the RHA office every week.

RHA Week, Spring 2012

During the Spring Semester the programming committee was responsible for planning a variety of events at the campus level, both independently and in collaboration with other student organizations and departments. Most notable was RHA Week held during the week of April 9 - 13, 2012. Every semester RHA hosts a weeklong celebration that includes diverse programs at both the community and campus-wide level. This collaboration between RHA-at-large, individual community governments and other student organizations encourages students to get involved in their community while simultaneously accomplishing the organization's goal of enhancing the on-campus living experience for all students. Events sponsored during the Spring 2012 RHA Week included:

- Conner's Connorstock
- Craige's Crave
- Parker's Jackson Pollock Day
- Kenan's Night on the Green
- OCUBarbeQue
- Odum Village Carnival
- OCLQ's Olde Dirty Bash
- Ram Village Blast
- South Campus Beach Blast

Programming Committee

The Programming Committee this semester lost a few members but the ones that stayed grew stronger. Members of the committee for the spring included:

- Eleisheia Sawyer
- Janhvi Rabadey
- Kinsey Richardson
- Kunal Desei
- Neha Contractor
- Sophia Xie
- Trey Mangum

The committee's task this semester was to divide into groups and each work on a program. They planned a movie night in SASB, a field day and a talent show. The field day and the talent show fell through when members showed a lack of commitment, but the Movie night was successful. With the help of everyone in the committee, we successfully showed Horrible Bosses. During the beginning of RHA week, the committee passed out 500 fliers with the events of the week listed.

The final event of the programming committee was the new traditional RHA Study Break. Snacks and ice cream floats were provided to residents in custom RHA study break cups outside of Davis Library during exams.

Community Cup

The community cup competition continued throughout the spring semester and it was stronger than ever. For the entire year I received over 400 program reports with the actual amount of programs being much higher since reports were not submitted consistently from some communities. The winner of the cup this year came from being dead last, last year to first place and breaking the record of points for community cup. Overall this year there was more collaboration between communities with Ram Village inspiring most of it on south campus. The points for this year are as follows:

1	Ram Village	9585
2	Ehringhaus	7440
3	Craige	7370
4	Carmichael	7345
5	Hinton James	5970
6	Parker	5815
7	Morrison	4975
8	Manning West	4660
9	Manning East	4545
10	Odum Village	3455
11	Connor	3250
12	Kenan	2080
13	OCLQ	1850
14	Cobb	1580
15	OCUQ	1500
16	Granville Towers	690

End of Year Banquet

My final task as Internal Affairs Officer was the planning of the End-of-Year Banquet. To round off the year's festivities, this year's banquet was held in the SASB Upendo Room on April 24, 2012. Around 60 guests attended, including representatives from the Department of Housing and ResNET, Community Directors, the programming committee, and members of the incoming and outgoing RHA Executive Boards. These members of the RHA community gathered for a formal evening of recognition and presentation of the end-of-year award presentation. Recipients of awards were as follows:

- **Roger A. Davis Chancellor's Award** – Heather Robertson
- **William David Porterfield Award** – Hans Peng
- **Program of the Year** – Connorstock
- **Most Improved Community** – Ram Village
- **Community of the Year** – Kenan
- **Community Government Member of the Year** – Jen Chai
- **Governor of the Year** – Spencer Schold
- **Advisor of the Year** – Bret Bianca
- **First Year Experience Award**– Kane Borders
- **Student of the Year** – Adria Fecteau

Officer's Perspective

As an organization, one of the ultimate goals of RHA is to foster a strong sense of community among students living in the residence halls and to enhance the overall on-campus living experience. RHA's strong commitment to improving the student life here at Chapel Hill is evident through the wide variety of diverse, inclusive programs the organization provides. These programs are grouped into three categories including educational, social, and philanthropic. Because these events are so diverse in scope and topic area, programming is just one way RHA is able to enhance the housing experience for more than 10,000 students that choose to live on campus at Carolina. As Internal Affairs Officer, it is my job to organize and oversee the execution of various events on a campus-wide scale throughout the duration of the academic year. I accomplish this through the Programming Committee, which consists of representative members from a number of different on campus communities. In addition, I serve as a mentor to lieutenant governors as they plan events within their residence halls—and manage the Community Cup. I have thoroughly enjoyed my experience as Internal Affairs Officer this year, and look forward to seeing what Caitlyn Bassignani does next year.

External Affairs Officer



Konrad Kosmala

Class of 2014

kosmala@email.unc.edu

Responsibilities of the External Affairs Officer

The following are the responsibilities of the External Affairs Officer of the Residence Hall Association:

- I. To, in conjunction with the President, represent RHA and all on-campus residents before the University administration, including, but not limited to, the Department of Housing and Residential Education.
- II. To serve as a liaison with Student Government and Student Congress, including representation of RHA at Student Government Cabinet meetings.
- III. To serve as the appointed representative to external committees in the President's stead, where appropriate.
- IV. To ensure accountability of all RHA appointees to external committees and to maintain accurate records of external proceedings.
- V. To negotiate all contracts with Move-in Marketplace vendors, and to coordinate campus activities of said vendors as necessary.
- VI. To actively pursue new fundraising opportunities for RHA.
- VII. To serve as a liaison with other student organizations at the request of the President and/or the Board of Governors.
- VIII. To serve as the chief spokesperson for RHA, second only to the President.
- IX. To report all resolutions of the Board of Governors to the appropriate parties..
- X. To oversee the RHA marketing strategy.

Campus Carriers

Konrad's primary focus from week to week this semester was working out the details of the new Campus Carriers contract, which will be introduced for the first time this summer (summer of 2012). The contract would allow RHA to provide a service for all on-campus residents which would move students out of their rooms, store their items at a local facility, and move the students into whatever housing they have arranged for the 2012-2013 school year. This contract promises to be extremely lucrative over the next few years, and RHA as a whole is very much looking forward to seeing how it all works out.

The details of this contract included arranging how Carriers would access student rooms, dates and times of materials distributions, as well as general marketing, which consisted of the purchasing of 6 A-Frames, which will be in RHA's possession, and will allow the South Campus communities to market their own events in the upcoming years.

RHA Contracts

The other main portion of the semester was spent reviewing, and renewing the remainder of the RHA contracts, which included Linens, Carpets, Diploma Sales and MicroFridges, as the Laundry contract automatically renewed for another year.

Important notes can be made with regards to the MicroFridge contract, which now uses a new moving company called Trosa Movers, rather than the DeHavens Movers that were used for moving in the MicroFridges. The move-out occurred Saturday, May 5th.

Marketing Plan

As last year, the marketing campaign was slightly delayed, as there was a large influx of revenue from the new contracts, as well as a lot of communication and procedures that needed attention because of the Carriers agreement. Thusly, the new community logos haven't been received quite yet, but RHA is looking forward to releasing them as a part of the new YourVoice campaign, which is explained in full detail in the President's section of the Spring Report. In addition, the upcoming RHA External Affairs Officer, Will Walton, plans to make this a large focus, which is extremely promising!

Officer's Perspective

RHA has been a huge portion of my career here at Carolina. The people that I have met, all the experience I have gained from working with businesses and organizations, as well as all the memories I have formed from retreats and the weekly board meetings,

will stay near and dear to my heart for years to come. Looking back on all the optional Board of Governor's meetings that I sat in on as a small community CEO, I see all the faces that inspired me to try to make RHA even greater a presence on UNC's campus than it already was. I'm very pleased that I was able to bring two large contracts to our residents, as well as really begin to lay the foundation of an incredible RHA presence.

I would recommend a leadership position within RHA in a heartbeat to anyone, and I can be found talking about all of the skills I have gained from my position all over campus. I have truly enjoyed RHA, and will miss the large group of governors, as well as some of the dear friends I have made on the Executive Board. While I know there were more things that I wished to accomplish, such as really pushing RHA's marketing even more, and serving as more of a liaison between RHA and StudGov, I know that I put a lot of effort into my position, and for that I'm proud. There will always be things we wish we had done, but as an outgoing officer, it is the people, experiences, skills I have learned, and memories I have made, that will stay with me for years to come.

Thank you RHA!

Chief Enhancements Officer



Natalie Dunlop

Class of 2014

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Responsibilities of the Chief Enhancements Officer

The Duties and Powers of the Chief Enhancements Officer shall be as follows:

- I. To maintain a running inventory of all community Enhancements.
- II. To write, maintain, and update the Enhancements Policies and By-Laws as necessary; also, to ensure that Community Enhancements Officers and Community office staff fully understand said policies.
- III. To, in conjunction with the Executive Treasurer, create an annual Enhancements budget, which must receive the approval of the President.
- IV. To supervise expenditure of the Large Enhancements fund.
- V. To actively gauge student input into the purchase of both large and small Enhancements.
- VI. To supervise the appeal process for lost and/or damaged Enhancements charges, and to ensure that this process is conducted in a fair and consistent manner in each Community.
- VII. To facilitate vacuum maintenance for all Communities.
- VIII. To learn the RHA Constitution in full.
- IX. To maintain at least one hour of office hours in the RHA office every week.

Accountability with the cEO's

Natalie's goal of maintaining accountability and communication with each of the cEO's was meant to be implemented the entire year, and not just for the first semester with getting each cEO on track with their duty in their community. For this reason, Natalie kept up with having semester one-on-ones with each cEO and attempted to maintain the relationship with each of them that she began in the fall semester. Although one cEO ended up not completing his full year of commitment to RHA, the rest of the cEO's performed well and kept up with deadlines, which may not have been the case if there had not been communication and accountability between the CEO and the 16 cEO's throughout the second semester. Natalie also personally encouraged all 16 cEO's to consider and apply for her position as CEO for the upcoming academic year of 2012-2013, and a few of them applied. One cEO ended up achieving the position for next year. The accountability between Natalie and the cEO's was mainly useful for the successful purchase of useful and desirable large enhancements for each community. Given that each community receives \$1,000 with which to purchase large enhancements for the year, that can be a dauntingly large amount of money if the cEO isn't sure what to purchase and what might be needed in the community. The spring semester one-on-ones were great for discussion between the CEO and the cEO's about what the wisest purchase for the community would be. Also, since Natalie, the CEO, is the one who makes the purchases for large enhancements, the communication between the cEO, the cEO's community government, and Natalie is crucial to the large enhancements purchase. In this way, almost every community made a successful large enhancement purchase.

Enhancements Sticky Labels

At the end of the fall semester, the enhancements sticky labels had been designed, ordered, and printed, but not yet distributed. In the spring, Natalie distributed a few hundred of the stickers to each community and asked the Community Managers to place one label on each enhancement that seemed to be able to easily accommodate the sticker. Such enhancements included DVD's, board games, some sporting equipment, some cooking utensils and bowls, etc. These sticky labels seemed to obtain moderate success. Most communities successfully implemented them and placed them on enhancements, and if the enhancements with labels on them were checked out by residents, they surely

spread awareness of the name of RHA to at least that one student. These labels were created so that residents would know that it was RHA, a student organization, that funded the purchase of the enhancements. Moving into next year, the template and design of the sticky label was passed down to the upcoming CEO so that they can be further implemented and expanded as next year progresses.

Enhance-My-Dorm

At the end of the spring semester, Enhance My Dorm was ready to go but was waiting on the campus-wide implementation of RHA-at-Large's initiative of the YourVoice campaign. However, YourVoice met some serious complications as the semester progressed and for that reason, Enhance My Dorm was put on hold for almost the entirety of the semester. However, progress was made and at this point, Enhance My Dorm is fully functional and ready to take off at the beginning of the coming fall semester. Natalie designed a flyer for Enhance My Dorm to be distributed into each community's main lobby and a smaller one for each RA to hang up on their floor so that the maximum number of residents will be able to find out about the initiative and take advantage of the advocacy they are being provided by RHA. The flyers have been designed, sized, and priced, so that in the fall, the new CEO can begin the year strong with the publicity of Enhance My Dorm, since it has all been set up by Natalie.

Policies on Damaged or Lost Enhancements

Throughout both the fall and spring semesters, cases arose in communities where an enhancement was stolen, for instance a PlayStation 3 (a large enhancement), and the community was not sure if it was their responsibility to pay for the replacement or if the funding came out of the RHA enhancements budget. After deliberation with her advisors, Natalie decided to create the policy that it was the responsibility of the community to assume the cost of the item. Since the item was stolen from the community with no fault of RHA-at-Large's, there seemed to be no reason to take money from other communities' budgets in order to fund a replacement, so it was determined that if a community's large enhancement is stolen it is up to the community to decide whether or not to use their funds to replace the enhancement or not.

Officer's Perspective

After finishing up my year as CEO of UNC RHA, I am filled with many memories and important realizations about myself as I reflect. This year as CEO has been many things – challenging, entertaining, enjoyable, stressful, and surprising, to name a few. Truthfully, I was not expecting to have such a role in peer leadership by taking this position, but by the end of the year I definitely felt as though I had learned a great deal about myself and my leadership styles, especially in the area of peer leadership. Getting the opportunity to interact with the little CEO's in a role of leadership was a new experience for me, and proved to be more challenging (in a good way) and complicated than I thought. I began to realize in a tangible way the importance of acknowledging different leadership and feedback styles and preferences, and I learned how to achieve success and feel rewarded in a setting other than academics. I feel as though I also gained a great amount of insight into how to be a part of an organization much greater than myself, even as a leader and member of the executive board. Never before had I served in such a position and though in the grand scheme of life, RHA may be fairly small, as one of the biggest organizations on UNC's campus it feels like anything but small. I feel honored to have been a part of such a complex and dynamic organization as a student and I am looking forward to seeing the growth and development of the organization over the next two years I'll be at UNC.

National Communications Coordinator



Heather Robertson

Class of 2013

harobert@live.unc.edu

Responsibilities of the National Communications Coordinator

The following are the responsibilities of the National Communications Coordinator of the Residence Hall Association:

- I. To affiliate the University of North Carolina at Chapel Hill with the following conferences: the North Carolina Association of Residence Halls (NCARH), the South Atlantic Affiliate of College and University Residence Halls (SAACURH), and the National Association of College and University Residence Halls (NACURH).
- II. To organize delegations to attend the annual conferences of NCARH, SAACURH, and NACURH, including the arrangement of delegate recruitment and selection, travel and lodging, reviewing delegate program submissions, and writing post conference for approval by the Board of Governors.
- III. To attend the annual SAACURH No Frills business conference, and organize the UNC Chapel Hill delegation; the delegation should include the National Residence Hall Honorary (NRHH) representative, Advisor, and others as allowed.

- IV. To vote on behalf of RHA in the state, regional, and national boardrooms, and to appropriately and professionally represent the views of the students the University of North Carolina at Chapel Hill.
- V. To serve as a liaison between the Board of Governors and the state, regional, and national organizations.
- VI. To complete the annual report to the National Information Center (NIC).
- VII. To determine, by the first of October of each year, the state, regional, and national awards for which RHA shall submit bids, and to supervise the bid-writing process in conjunction with the Recognition Committee. The NCC must ensure that RHA bids for no fewer than three awards each year.
- VIII. To organize the recognition of Executive Officers and Governors, and to serve as chair of the RHA Recognition Committee.
- IX. To, in conjunction with the President, appoint an NCC-in training no less than one month prior to the No Frills business conference; and to supervise the NCC-in training and assist in his or her transition.

NCARH 2012

This year the North Carolina Association of Residence Halls conference was hosted at the University of North Carolina at Wilmington from February 10-12. The conference theme was "Leadership: It's out of this World!" We had the pleasure of bringing one of our largest delegations to date, with 11 delegates and 2 advisors. In terms of boardroom and awards, the NCC was very excited and prepared for her last official NCARH boardroom. We submitted 6 bids, and won 3, including School of Year, which we had not won since 2005. Michael Cherry was also elected NCARH Director for the next two years! The delegation included the following members:

1. Heather Robertson (National Communications Coordinator)
2. Natalie Cooper (NRHH Representative and President)
3. Myeshia Bryant (Odum Village Governor)
4. Sam Spalding (Morrison Governor)*
5. Nitin Goel (Carmichael Marketing Manager)
6. Kinsey Richardson (Programming Committee member)
7. Toyosi Oyelowo (OCLQ Governor)
8. Andrew (Andy) Willard (Craigie Resident)
9. Alisha Gardner (RHA Vice President)*
10. Laida Alarcon (RHA Executive Secretary)
11. Andrea Pino (Kenan Governor)
12. Aliana Harrison (RHA Advisor, Connor Community Director)

13. Michael Cherry (NRHH Advisor, Hinton James Community Director)
*The delegation managed to get Top 8!

RHA and NRHH submitted the following bids:

1. Andrea Pino for Student of the Year
2. Hans Peng for President of the Year
3. Annice Fisher for Advisor of the Year
4. Most Improved NRHH**
5. School of the Year**
6. Michael Cherry for NCARH Director**

**Bids won

NCC-IT Selection and Training

Every year the NCC has to select a NCC-IT (National Communications Coordinator In-Training). This NCC-IT is usually appointed after the winter break and is tasked with assisting the NCC in preparing for conferences and boardroom. This year the NCC-IT, Kinsey Richardson, was selected after NCARH 2012. Kinsey has had a lot of conference experience as she went to SAACURH 2011 and NCARH 2012. She has shown passion and excitement for not only conferences, but boardroom as well. Selecting Kinsey means that Kinsey will be the NCC for the 2012-2013 school year. The NCC and NCC-IT met regularly to discuss conferences and overall transition information. Kinsey's first task as NCC-IT was to vote on NCC of the Year bids and learn as much as she could at No Frills 2012. Kinsey will be heading the NACURH 2012 delegation this summer.

No Frills 2012

No Frills 2012 was hosted by Valdosta State University in South Georgia from March 16-18. The small delegation was mostly comprised of delegates new to boardroom, but they were very excited! The NCC was very proud of how much they participated and learned from this business conference. Since the conference was far away and there were only four of us, the NCC decided to make it a road trip. The delegation drove halfway one evening and the next morning toured Savannah, GA (the day before St. Patrick's day!) The delegation included the following members:

1. Heather Robertson (National Communications Coordinator)
2. Kinsey Richardson (National Communications Coordinator In-Training)
3. Alisha Gardner (NRHH Representative)

4. Michael Cherry (NRHH Advisor, Hinton James Community Director)

RHA and NRHH submitted the following bids:

1. Andrea Pino for Student of the Year
2. Building Block NRHH**
3. School of the Year
4. Bike share and *EnhanceMyDorm* for Outstanding Advocacy Initiative**

**Bids won

NACURH 2012

This summer NACURH 2012 will be at the University of Colorado at Boulder from June 1-4. The conference theme is "Passing the Leadership Torch" in honor of the 2012 Summer Olympics in London. The NCC-IT will be the NCC for this conference, and so Kinsey is going to lead this delegation. The delegation includes the following members:

1. Kinsey Richardson (National Communication Coordinator)
2. Melissa Paniagua (in-coming NRHH Conference Representative)
3. Heather Robertson (in-coming RHA President)
4. Andrea Pino (in-coming NRHH Vice President)
5. Jennifer Bingham (in-coming NRHH President)
6. Nitin Goel (Carmichael Resident)
7. Aliana Harrison (RHA Advisor, Connor Community Director)

RHA and NRHH submitted the following bids:

1. NRHH Building Block
2. Bike share and *EnhanceMyDorm* for Outstanding Advocacy Initiative

Wish us luck at NACURH!

End-of-Year Banquet

As the recognition chair, the NCC helps the Internal Affairs Officer with the annual RHA End-of-Year Banquet. The NCC organized and prepared the awards and gifts for the banquet. She updated and streamlined the nomination process for the awards this year in order to increase quality participation. The End of Year banquet was perfect and one of the best we have seen to date!

RHA President-Elect

This spring the NCC, Heather Robertson, was elected 2012-2013 RHA President. She is very excited to be working with RHA next year in a different capacity. Heather selected her new executive board and is very excited to get to know them better and to start working on her goals. This summer she will be interning with DHRE to further her and RHA's relationship with the department. Heather is working with the President and Vice President to ensure a smooth and successful transition for next year's executive board. The 2012-2013 Executive board members are:

Vice President: Kelsey Wallace, Junior from Connor

Executive Secretary: Katie Cartwright, Junior from Ram Village

Executive Treasurer: Eleisheia Sawyer, Sophomore from Odum Village

National Communications Coordinator: Kinsey Richardson, Sophomore from Morrison

Internal Affairs Officer: Caitlyn Bassignani, First-year from Parker

External Affairs Officer: Will Walton, First-year from Granville Towers

Chief Enhancements Officer: Ricky Kong, Sophomore from Kenan

Officer's Perspective

This year I wanted to expand my role as the NCC. I wanted other NCCs, schools, and boardroom executives to know who I was and what UNC was about. I wanted conferences and what we get out of them worth the money we pay. I also wanted our delegates to meet others and inspire them to learn and bring back what they have gained to the UNC community. I truly believe that we have come far this year winning School of the Year and other awards at the state and regional level. I could not have done this without my Advisor Aliana Harrison and my NRHH Representative Natalie Cooper.

I am very sad that I am not going to be the NCC anymore. After a year and a half of this position, conferences and boardroom is my life. I have been very fortunate to have been given this great opportunity and I am so happy to pass it on to an amazing young woman, Kinsey Richardson.

Next year, I will be the RHA President. I've thought a lot about this position and my future in RHA this entire year and have come to the conclusion that I could not be in RHA and not be the president. I love RHA way too much and I am ecstatic to be continuing in the footsteps of such great student leaders. I have a lot of things I want to accomplish this upcoming summer and school year. I've picked a passionate executive board which I am excited to get to know better

and work with closely. Overall, I am proud of my work this year as well as my fellow executive board members.

Board of Governors

Composition

The 2011 – 2012 Board of Governors of the Residence Hall Association convened in full on September 13, 2011 and included the following members:

- I. The Honorable Governor Brian Min of Carmichael
- II. The Honorable Governor Nicole Johnson of Cobb
- III. The Honorable Governor Kelsey Wallace of Connor
- IV. The Honorable Governor Kane Borders of Craige
- V. The Honorable Governor Landon Sherwood of Ehringhaus
- VI. The Honorable Governor Brittany Teague of Granville Towers
- VII. The Honorable Governor Kristin Cope of Hinton James
- VIII. The Honorable Governor Andrea Pino of Kenan
- IX. The Honorable Governor Dennise Osei-Bonsu of Manning East
- X. The Honorable Governor Kelsey Gustaveson of Manning West
- XI. The Honorable Governor Sam Spalding of Morrison
- XII. The Honorable Governor Myeshia Bryant of Odum Village
- XIII. The Honorable Governor Hope Davis of Olde Campus Lower Quad
- XIV. The Honorable Governor Toyosi Oyelowo of Olde Campus Upper Quad
- XV. The Honorable Governor Adriana Golindano of Parker
- XVI. The Honorable Governor Spencer Schold of Ram Village

Responsibilities

The Board of Governors is the main legislative body of the Residence Hall Association. It consists of all sixteen community governors as a collective body, and has various responsibilities within the organization, including:

- Representing the interests of residents to external entities, the university administration, and the Department of Housing and Residential Education.
- Establishing supreme governing procedures for the use of social fees and government funds for all residence hall governments, with the exception of the amount of the RHA membership fee, which must be approved by a referendum of all campus residents.
- Establishing the by-laws of RHA and other procedures for operation.

- Issuing resolutions concerning the Board's opinion on any matter relevant to the policies procedures, and actions of the University of North Carolina at Chapel Hill and its associated entities.
- Considering all matters of official business related to RHA and its subordinate member communities.
- Approve program funding for outside groups.

The Board of Governors and the Executive Board meet every Tuesday at 7:30 p.m. in the Student Union. All meetings are open to the public and offer members of both boards the opportunity to report on their activities in the past week and to discuss current issues facing residents. The Board of Governors also hears funding requests from outside groups and receives ongoing leadership training in an effort to ensure maximum effectiveness.

Appendices

A. 2011-2012 RHA Contact Sheet

B. RHA Organizational Chart

C. RHA Well

	Position	Name	e-mail
E-board	President	Hans Peng	pengh@live.unc.edu
	VP	Alisha Marlene Gardner	amgardne@live.unc.edu
	Treasurer	Brandon Peterson	petersb@live.unc.edu
	Secretary	Laida Mariana Alarcon	lalarcon@live.unc.edu
	CEO	Natalie Sievert Dunlop	ndunlop@live.unc.edu
	NCC	Heather Alice Robertson	harobert@live.unc.edu
	Internal	Emily Garrett	gemilye@live.unc.edu
	External	Konrad A. Kosmala	konrad.kosmala@gmail.com
	NCC-IT	Kinsey Richardson	richarkc@live.unc.edu
	Advisor	Annice Fisher	fisherae@email.unc.edu
Advisor	Advisor	Aliana Harrison	acharris@email.unc.edu
Governor	Carmichael	Brian Min	KH.Brian.Min@unc.edu
	Cobb	Nicole Johnson	nvjohnso@live.unc.edu
	Connor	Kelsey Wallace	kelseywa@live.unc.edu
	Craige	Kane Borders	kane.borders@gmail.com
	Ehringhaus	Landon Sherwood	lsherwoo@live.unc.edu
	Granville Towers	Brittany Teague	bmtague@email.unc.edu
	Hinton James	Kristen Cope	kmcope@live.unc.edu
	Kenan	Andrea Pino	apino215@live.unc.edu
	Manning East	Dennise Osei-Bonsu	oseibons@live.unc.edu
	Manning West	Kelsey Gustaveson	gustaves@live.unc.edu
	Morrison	Sam Spalding	sspaldi@live.unc.edu
	Odum Village	Myeshia Y Bryant	mybryant@live.unc.edu
	Olde Campus Lower Quad	Hope Davis	davishc@live.unc.edu
	Olde Campus Upper Quad	Toyosi Oyelowo	oyelowo@live.unc.edu
	Parker	Adriana Golindano	adrianag@live.unc.edu
	Ram Village	Spencer Schold	seschold@live.unc.edu

COMMUNITY



Programming

Enhancements

Advocacy

Recognition

We commit to enriching and maintaining a comfortable and supportive living and learning community by representing residents' concerns, offering diverse programming, and providing desirable residence hall enhancements.

Residence Hall Association

Organizational Structure

