



1. From Ned Brooks (servant leadership):

Leadership in Organizations (5th ed.), Gary Yukl, Prentice-Hall, 2002. This is the best researched, most thorough and thoughtful book on leadership I've come across. It's kinda heavy slogging at times, but worth it.

The Future of Leadership; edited by Warren Bennis, Gretchen Spreitzer, and Thomas Cummings; Jossey-Bass, 2001. This is a well organized bunch of essays and opinion pieces by notable leaders and students of leadership.

Leadership for Innovation; edited by Frances Hesselbein, Marshall Goldsmith, and Iain Somerville for the Drucker Foundation; Jossey-Bass, 2002. Another compilation of essays. None of these four books deals expressly with servant leadership, but this one comes closest in terms of how leaders get and serve others to achieve innovation.

Eyewitness to Power, David Gergen, Touchstone (Simon & Schuster), 2001. A fascinating look at the highest levels of leadership from Gergen's experiences as advisor to Nixon, Ford, Reagan, and Clinton. His seven lessons are right on target.

2. From Rob Kramer (building partnerships):

1. "Seeing Systems" by Barry Oshry
2. "The Art of Possibility" by Zander and Zander
3. "First, Break All The Rules" by Buckingham and Coffman (sp?)
4. "The Power of Now" by Eckhart Tolle

3. From Fran Allegri (workplace excellence):

Measuring Program Outcomes: A Practical Approach. United Way of America, 1996. 170pp. Item number 0989

From website <http://national.unitedway.org/outcomes/resources/mpo/>

"A step-by-step manual for health, human service, and youth- and family-serving agencies on:

- * Specifying program outcomes
- * Developing measurable indicators
- * Identifying data sources and data collection methods
- * Analyzing and reporting findings
- * Using outcome information

Demonstrates the use of logic models in clarifying and communicating outcomes. Cites experiences of many types of agencies. Includes worksheets, examples, and a bibliography on measurement issues and performance indicators."

To order, contact Sales Service/America at 800-772-0008 (toll-free U.S.) or 703-212-6300. Item No. 0989. Price: \$5 (plus shipping and handling)

More info here:

<http://national.unitedway.org/outcomes/resources/mpo/contents.cfm>

<http://national.unitedway.org/outcomes/resources/mpo/excerpts.cfm>